

HOUSE AND BATHING RULES

for the OLantis Huntebad

WELCOME

The OLantis Huntebad, represented by the Bäderbetriebsgesellschaft Oldenburg mbH (BBGO), invites you to enjoy active leisure activities and relaxation in a pleasant atmosphere.

Our staff will advise you professionally within their means and are happy to take into account your wishes and suggestions.

In order to ensure a pleasant stay at the OLantis, mutual understanding and consideration from all guests is required.

Therefore, we kindly ask you to observe this house and bathing rules as well as the instructions and guidance of our staff. They serve the purpose of maintaining order and cleanliness throughout the building, including outdoor areas, and most importantly, your safety.

Transponders, keys or rental items issued at the cash register or in designated areas must be kept in a safe place during your visit to avoid loss or damage. The receipt issued at the cash register must be checked for accuracy immediately after payment and kept until you leave the facility.

In particular, the transponder bracelet and, if applicable, the locker key should be worn on the body, kept with you when moving around the facility, and not left unattended. Failure to comply with these regulations will result in the guest being held responsible for any loss. In the event of a dispute, the guest must provide evidence of compliance with the aforementioned proper storage procedures.

By entering the building, you acknowledge this house and bathing rules as well as all necessary safety measures as binding.

Each guest must be aware of the typical hazards associated with bathing and sauna facilities and exercise caution accordingly.

These house and bathing rules apply to general operation. Exceptions may be permitted during special events without the need to abolish or revoke the house and bathing rules and without losing their binding nature for the future. Vouchers, services, and purchased goods are subject to the BBGO's general terms and conditions.

HOUSE RULES AND HOUSE BATH

The employees and, if applicable, other authorized persons of BBGO exercise house rights over all guests.

Please observe the information and warning signs and immediately comply with the instructions of the staff to maintain safety and order.

Guests who do not comply with these house and bathing rules or the instructions of the staff may be excluded from using the BBGO facilities temporarily or permanently. In the event of expulsion from the OLantis, the admission fee will not be refunded. The guest expressly reserves the right to prove that the bath operator is not entitled to any or a significantly lower remuneration in this case than the full admission fee.

Each guest must have a valid admission ticket or access authorization for the respective usage area. With entry into the usage area, passing on the admission ticket or access authorization is not permitted.

Anyone who gains access to the facility areas or other associated premises with the intention of avoiding payment is acting illegally. Attempting to do so is also illegal. BBGO reserves the right to file a criminal complaint. BBGO reserves the right to claim a reasonable amount of compensation after examining each individual case.

CONSIDERATION AND RETURN OF BORROWED ITEMS

Please treat the facilities of BBGO with care and personally return any items borrowed from BBGO for use in the pool before leaving OLantis. Unreturned rental items must be replaced by the guest upon leaving the premises, at the replacement cost.

If guests cause damages to the facilities and equipment through their own fault or misuse, liability is governed by the legal provisions.

Guests use our facilities including the playground and sports facilities at their own risk and with the obligation to keep the facilities in a safe condition for use. Accidents or damages must be reported to the staff immediately.

A special cleaning fee may be charged for culpably caused pollution, the amount of which is determined on a case-by-case basis based on the effort required.

Each guest must refrain from any behavior that violates good manners, safety, peace, and order in OLantis. In particular, sexual harassment, e.g. by suggestive gestures, expressions, and physical proximity, is prohibited.

ACCESS RESTRICTIONS AND LIMITATIONS

In general, anyone is free to visit the facilities of BBGO. However, there may be certain restrictions in place.

Special access requirements and opening hours may be set for course offerings and events for specific groups of people.

Guests under the influence of intoxicating substances or accompanied by animals are not eligible for admission.

Visitors who suffer from a reportable, communicable disease, open wounds, or disease-related skin changes will be excluded from using the facility. A medical certificate may be required.

Access is not permitted to individuals who want to use the facilities for commercial or other non-ordinary purposes without permission.

Guests with physical or mental limitations who cannot move safely without external help are only allowed access with a suitable companion.

In all types of swimming pools, children up to 8 years old must be accompanied by a responsible, adult supervisor (DIN EN 15288-2/6.1.1.3).

Animals are not allowed in the entire facility, except for the Leuchtturm restaurant.

Political activities, events, demonstrations, the distribution of printed matter, the posting of posters, the collection of signature lists, and the use of the bath for commercial or other non-standard purposes are only permitted with the approval of the operator.

PARKING

The rules of the StVO and the respective signage apply in the parking lot of OLantis. Cars, mopeds, bicycles, and other vehicles may only be parked in the designated areas for the duration of the visit. For campers, specific regulations apply as indicated.

OPENING HOURS AND PRICES

Please refer to the public notices for the current prices and opening hours. Admission tickets can be purchased until 30 minutes before the end of the posted opening hours. The areas must be vacated by the end of the respective opening hours, and the building must be vacated 15 minutes after the respective opening hours. Admission tickets are no longer valid once the

visitor leaves the facility.

The opening hours in the outdoor pool may be extended or shortened due to weather conditions. No claims can be derived from this against BBGO.

VIDEO SURVEILLANCE

For safety reasons, some areas of the bathing and changing rooms, locker areas, as well as other designated and marked areas are partially video-monitored. The areas under video surveillance are indicated by signs on site.

The provisions of the Federal Data Protection Act, in particular § 4d para. 6 and 6b, are observed. Stored data will be promptly deleted if they are no longer required or if there are legitimate interests of the data subjects that prevent further storage.

CHANGING ROOMS AND LOCKERS

Please lock the changing room lockers carefully and keep the transponder bracelet with you while in the respective areas. The operating instructions for the lockers are clearly displayed on the lockers. Our staff will be happy to explain how to use them. There is no claim to use the lockers.

In the event of loss of the transponder bracelet, ownership of the items must be proven before removing the contents of the locker.

Lockers and valuables lockers that are still locked after closing time will be opened by our staff. The contents will then be treated as lost and found.

If a transponder is lost, the contents of the locker will only be returned after a detailed description and information about the bag's contents, as well as verification by a staff member.

LOST AND FOUND

Please hand in any lost and found items to the staff. These will be kept in accordance with legal regulations.

VALUABLES

Valuables should not be taken to OLantis for your own safety. If it is unavoidable to bring them, please use the provided valuables lockers.

RESTRICTIONS DUE TO EVENTS

BBGO may restrict general swimming and sauna operations, e.g., for school or club swimming, course offerings, events, and repair and cleaning times. Claims for reimbursement or reduction of the admission price for these reasons are excluded.

COURSE OFFERINGS

Our staff will provide information about the swimming and extensive course offerings. Please refer to the displayed information for participation requirements. Guided movement offerings by guests during public swimming operations are not allowed.

For club and community events, a responsible person must be named for BBGO. This person assumes the responsibility for compliance with the house and pool rules. In swimming lessons for school classes, the supervising person assumes the same obligations.

PHOTOGRAPHY AND FILM RECORDINGS

Photography and filming in the bathing area are only permitted with the consent of the person being photographed or filmed, and personal rights must be respected. In the SaunaWorld, photography or filming is generally not allowed. Pure playback devices, such as for text or music playback, are allowed, as long as the

privacy of other guests is not compromised.

For commercial purposes and the press, photography or filming requires prior approval from BBGO.

BODY CLEANSING AND HYGIENE

Thorough body cleansing is required before using the pools.

The use of soap and other bath additives outside the shower rooms is not allowed.

Shaving, as well as manicures, pedicures, and hair coloring, are not allowed, except for treatments in the WellnessWorld area.

Barefoot areas may not be entered with street shoes.

User-provided aids such as wheelchairs or walkers, as well as rolling suitcases, must be cleaned by the user or their companion before entering the barefoot area.

SMOKING

We ask for your understanding that smoking is only permitted in the designated outdoor areas at OLantis.

Smoking in the outdoor pool area is only allowed outside of the changing rooms, sanitary facilities, and bathing areas. Shishas are generally not allowed.

Please use the provided ashtrays and keep the sauna garden and sunbathing areas free of cigarette debris.

BATHING ATTIRE

In the wet areas of the baths, our guests wear the usual bathing attire. To maintain our hygiene standards and ensure consistent water quality, aqua diapers are mandatory for children under 18 months. These can be purchased at the cash register, and our staff will be happy to advise you.

Topless sunbathing is allowed in the outdoor pool area. Naturism (nudity) is only possible in designated areas.

LIABILITY AND COMPENSATION

BBGO's liability is excluded to the extent that the damage was not caused by intent or gross negligence of BBGO or a legal representative or agent of BBGO.

This does not apply to damages resulting from the violation of life, body, or health, which are based on negligent breach of duty by BBGO or intentional or negligent breach of duty by a legal representative or agent of BBGO.

The exclusion of liability does not apply to damages resulting from the culpable breach of such obligations, the fulfillment of which enables the proper performance of the contract in the first place and on whose compliance the contractual partner may regularly rely. (So-called cardinal obligations)

In the event of a breach of essential contractual obligations that is not based on intent or gross negligence, liability is limited to the damage that BBGO foresaw as a possible consequence of the contractual breach when concluding the respective contract or that it should have foreseen considering the circumstances that it knew or should have known. The same applies to grossly negligent behavior of simple agents (non-executive employees) outside the scope of essential contractual obligations as well as life, limb, or health damages.

The operator is liable for the loss of valuables, cash, and clothing only according to the statutory regulations. This also applies to damage to the item caused by third parties. The provision of a cloakroom cabinet does not create any storage obligations. It is the guest's responsibility to lock the cloakroom cabinets, to check the secure closure of the respective device, and to keep the

key/transponder carefully when using them.

The receipt issued when the entry transponder is issued must be kept until leaving the bath. BBGO will claim damages in accordance with the statutory regulations in the event of loss. The guest is expressly allowed to prove that no damage has occurred or that the damage is much lower. Change is to be checked immediately upon receipt, later complaints will not be recognized.

DISTURBANCE OF PEACE

Disturbing other guests with musical instruments, radios, cell phones, or speakers is prohibited.

INJURIES

If you are injured during your stay, please report it immediately to our staff.

DIVING BOARDS AND POOL USE

Diving may only take place from the designated end of the pool with a minimum water depth of 1.80 meters. The use of diving boards is only permitted with the approval of the staff. It is essential to ensure that the diving area is free of people and that only one person enters the diving board. Immediately after the jump, the diving area must be vacated. Swimming is not permitted in the diving area during the times designated for diving. Pools may only be entered and exited through the designated entry and exit points. To avoid accidents, it is not permitted to submerge other guests, push them into the pools, jump from the sides of the pool, run on the pool surrounds, or climb on the entry ladders. During thunderstorms, the entire outdoor area must be immediately vacated. Please follow the instructions of the staff in this regard.

SLIDES

Slides may only be used in accordance with the posted signage and the instructions of the staff. For your safety, please follow the traffic lights especially.

When sliding, a sufficient safety distance must be maintained. The landing area of the slide must be immediately vacated after immersion.

SPORT AND PLAY

If the general operation of the bath requires a restriction of sports and play facilities, the staff may limit the use of certain play equipment, swim fins, etc.

CHAIRS AND LOUNGES

Chairs and lounges are provided for your relaxation and are available to all guests. Please note that they may not be reserved with towels, bags, etc. Items left on chairs and lounges will be removed by staff if necessary.

FOOD AND BEVERAGES

Food and beverages may only be brought in for personal consumption and may only be consumed in designated areas. Please feel free to ask our staff for more information. The bringing of alcoholic beverages is prohibited. In gastronomy areas, food and beverages brought in may not be consumed. Fragile containers (e.g., glass or porcelain containers) may not be brought in.

SAUNA AND SOLARIUM

Before using the sauna facilities and sunbeds, it is recommended to consult a doctor regarding personal tolerance and potential health risks. Please note the

posted sauna instructions and sunbathing instructions.

Traditionally, sauna and other sweating rooms have special conditions, such as higher room temperatures, subdued lighting, step benches, and different heat sources. This requires special caution from guests. Sauna infusions may only be carried out by staff.

Access to the sauna facility is only permitted for persons under 16 years of age if accompanied by a suitable and adult companion. Children under 10 years of age may not participate in sauna ceremonies in the sauna facility.

Access from the sauna to the swimming hall is only available with difficulty for wheelchair users. Please ask our staff for more information.

FINAL PROVISIONS

This house and pool order shall come into effect on March 31, 2023.

Bäderbetriebsgesellschaft Oldenburg mbH
OLantis Huntebad



Jens Hackbart, Geschäftsführer der
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